

SL NO	ID	NAME	DESCRIPTION	REMARKS	REGISTERED DATE	RESOLVED DATE
1	C07000000 000000001	VENKATESWARA RAO MARRU	PinBlocked	req for pin activation.	02/04/2007	02/04/2007
2	C07000000 000000002	S ABDUL KAREEM	Change of Address	ABOUT ADD. UPDATED OR NOT.	03/04/2007	03/04/2007
3	C07000000 000000003	P DURGANNA	Others	WE HAD SENT UPDATION OF TEL NO ON 24.3.2007 BUT THE SAME NOT YET EFFECTED. KINDLY LOOK INTO THE MATTER PLEASE.	09/04/2007	10/05/2007
4	C07000000 000000004	N CHANDRA PRABHAKAR	Others	KINDLY UPDATE THE TEL NO. OF THE ABOVE CARDHOLDER OFFICE TELEPHONE 2112418	10/04/2007	10/05/2007
5	C07000000 000000005	B NARSAIAH	Closure Of Account	THE CARD HOLDER HAD PAID THE AMOUNT AND THE CARD IS IN NPA STATUS THE CARD HOLDER COMPROMISED HIS CARD SO PLEASE WAIVAL THE AMOUNT CLOSE THE CARD	11/04/2007	24/05/2007
6	C07000000 000000006	RAMANA G V	Misuse Of Card - Service Charge Reversal	THE CARD HOLDER, MR. RAMANA, SENIOR MANAGER AT IBD, MUMBAI HAS INFORMED THAT HE DID NOT USE THE CARD. HIS CARD IS MISUSED	11/04/2007	23/05/2007

				BY SOMEBODY. HE REQUESTED TO BLOCK THE CARD. HE CONFIRMED HAVING SENT A FAX IN THIS REGARD. THE FAX WAS RECEIVED BY VISA SECTION AND THEY ARE ACTING ON IT.		
7	C07000000 000000007	AMARESH MOHANTY	InwardLette rs	C.H. REQUESTED FOR CLARIFICATION OF CASH ADVANCE LIMIT ETC., IN JULY, 2006 AND WHICH WAS REPLIED IN AUGUST, 2006. HE MADE A COMPLAINT TO CHIEF VIGILANCE OFFICER BY INFORMING THAT HE HAS NOT RECEIVED ANY REPLY FROM US. WE HAVE RECEIVED FAX COPIES FROM OUR G.M., H.O.	11/04/20 07	20/04/ 2007
8	C07000000 000000008	KOTAPURI JAYAPAL	Renewal Of Card	THE CARD HOLDER IS PAYING THE CARD AMOUNT REGULARLY AND THE CUSTOMER WANTS THE CARD ALREADY WE RECOMANDED TWICE THE CH IS ASKING ABOUT THE CARD SO PLEASE SEND THE CARD AS EARLY AS POSSIBLE	12/04/20 07	16/05/ 2007
9	C07000000 000000009	S SUDHEER	InwardLette rs	A COMPLAINT OF THE CARD HOLDER RECEIVED THROUGH OFFICE OF THE BANKING	12/04/20 07	14/05/ 2007

				OMBUDESMAN, RBI, HYDERABAD WITH THEIR LETTER NO.BO(H)/KVL/3543/3491 DATED 11.04.2007 SAYING THAT THE BANK IS HARASSING THE CARD HOLDER BY DEMANDING PAYMENT EVEN THOUGH HE HAS NOT WITHDRAWN THE AMOUNT FROM ATMs.		
10	C07000000 000000010	RAMAKRISHN A RAO D	Deletion of Late payment / Service Charges	LETTER FROM CARD HOLDER MENTIONING THAT IF THE CARD HOLDER DONT RECEIVE IMMEDIATE RESPONSE FROM ANDHRA BANK HE WILL APPEAR TO THE BANKING OMBUDSMAN.	18/04/20 07	22/05/ 2007
11	C07000000 000000011	N P VIJAI	Deletion of Late payment / Service Charges	ch requested for waiver of lpcs on a/s.;	18/04/20 07	10/05/ 2007
12	C07000000 000000012	SK AHMED ALI	Others	ABOUT THE PIN MAIL	19/04/20 07	19/04/ 2007
13	C07000000 000000013	Y S MAHALAKSH MI	Cancellation Of Card	The cardholder has paid full amount of Rs.22520/- on 1662006 and surrendered the card for cancellation. Now she got annual sub fees. The party once again requested us to cancel the card and close the bill. Hence we request you to cancel the card.	20/04/20 07	18/05/ 2007
14	C07000000 000000014	S RAO BODLA	PinBlocked	pin blocked	20/04/20 07	10/05/ 2007

15	C07000000 000000015	S RAO BODLA	PinBlocked	pin blocked	20/04/20 07	10/05/ 2007
16	C07000000 000000016	KOTAPURI JAYAPAL	Non Receipt Of Renewed Card	THE CH IS PAYING MONTHLY BILLS BUT HE DIDNT RECIEVED THE RENEWAL CARD THE CH IS ASKING THE CARD SO PLEASE SEND THE CARD	23/04/20 07	16/05/ 2007
17	C07000000 000000017	KOTAPURI JAYAPAL	Non Receipt Of Renewed Card	THE CH IS PAYING MONTHLY BILLS BUT HE DIDNT RECIEVED THE RENEWAL CARD THE CH IS ASKING THE CARD SO PLEASE SEND THE CARD	23/04/20 07	16/05/ 2007
18	C07000000 000000018	RAMANA RAO M V	InwardLette rs	CH GIVEN A COMPLAINT TO BANKING OBUDSMAN THAT INSPIE OF SEVERAL EMAILS AND LETTERS THE CARD IS NOT CANCELLED OR THE A/S WAIVED.	23/04/20 07	10/05/ 2007
19	C07000000 000000019	SRINIVAS A	Bal or Tot Enq. on Credit cards	FROM VSP CCC	24/04/20 07	24/04/ 2007
20	C07000000 000000020	CH NAGESWARA RAO	Others Refund of Credit Balance	COMPLAINT FROM OFFICE OF THE BANKING OMBUDSMAN (A P) COMPLAINT NO:3509 LETTER DATED 24.04.2007 COMPLAINT MADE BY SHRI.CH NAGESWARA RAO REGARDING REFUND AMOUNT	25/04/20 07	14/05/ 2007
21	C07000000	MAHESH	InwardLette	CCC GOA HAS SENT	30/04/20	30/06/

	000000021	PATIL	rs	A LETTER BEARING NO.0640/5/HELPDESK /39 DATED 24.04.2007 WITH REGARD TO TWO CORPORATE CARDS TO SEND THEM CHARGE SLIPS OR REFUND OF AMOUNTS. THE CARDS BELONG TO SESA GOA. 1 AND 2. IT IS REPORTED THAT CCC GOA HAS WRITTEN LETTERS TO US AND MAILED IN THIS REGARD PREVIOUSLY.	07	2007
22	C07000000 000000022	RAI A K	InwardLetters	CCC GOA HAS MADE A COMPLAINT VIDE LETTER NO.0640/5/HELPDESK /40 DATED 25.04.2007 INFORMING THAT THE CARD HOLDER HAS REQUESTED FOR CHARGE SLIP DATED 09.12.2006 FOR RS.9500/-. AND CARD NO.45.9 9280 2731 1806 FOR CHARGE SLIP AMOUNT OF RS.811.53. THEY SAY THAT THEY SENT MAILED AND LETTERS TO US.	30/04/20 07	30/06/ 2007
23	C07000000 000000023	GULAM SARWAR	Pin Mailer Not Received	The ch is suffering from two cards recently he got new card but new pin no not received, since last three months so please issue the new pin mailer	08/05/20 07	16/05/ 2007
24	C07000000 000000024	GANGAYYA M	Others	PROC FOR NEW PIN	15/05/20 07	15/05/ 2007
25	C07000000	PRADIP	Bal or Tot	C.H. INFORMED	17/05/20	17/05/

	000000025	CHAUDHURI	Enq. on Credit cards	THAT HE HAS NOT SO FAR RECEIVED THE BILL. OUR DELHI CENTRE PHONES ARE NOT WORKING. HE REQUESTED FOR EBILL. IT IS OBSERVED THAT HIS EMAIL ID WAS NOT PROPERLY UPDATED AND AS SUCH HE IS NOT RECEIVING THE EBILLS. HE HAS INFORMED CHANGE OF MOBILE NUMBER ALSO. EMAIL ID AND MOBILE NUMBER ARE UPDATED TODAY. SENT EBILL TO HIS email id TODAY. HE IS COMPLAINING THAT HE IS NOT RECEIVING BILLS REGULARLY FOR THE LAST 4,5 MONTHS.	07	2007
26	C07000000 000000026	PRASAD P S	Pin Mailer Not Received	regarding pin mailer (R 4459)	18/05/20 07	18/05/ 2007
27	C07000000 000000027	CHRISTOPHER REDDY R	Others	PROC FOR ENHANCE	18/05/20 07	18/05/ 2007
28	C07000000 000000028	KISHORE	Others	BY MIST LOST	18/05/20 07	18/05/ 2007
29	C07000000 000000029	VENKATA SESHIAH G	Bal or Tot Enq. on Credit cards	LAT BAL	19/05/20 07	19/05/ 2007
30	C07000000 000000030	G SIVA RAJENDRA	Statement of Accounts	A LETTER RECEIVED FROM CONSUMER DISPUTES REDRESSAL FORUM - I, HYD. THE COMPLAINT GIVEN BY THE CUSTOMER	19/05/20 07	30/06/ 2007

				MR. G.SIVA REJENDRA FROM HYD.		
31	C07000000 000000031	B VENKATESU	Bal or Tot Enq. on Credit cards	o/s bal.	23/05/20 07	23/05/ 2007
32	C07000000 000000032	P VISWA KUMAR	Bal or Tot Enq. on Credit cards	BAL DUE	26/05/20 07	26/05/ 2007
33	C07000000 000000033	K R KRISHNA MURTHY	Cancellation Of Card	COMPLAINT TO BANKING OMBUDSMAN WITH REGARD TO NON REPLY TO HIS MAILS AND NOT CANCELLATION OF CARD. THE BANKING OMBUDSMAN REGISTERED THE COMPLAINT NO.3656 AND SENT A LETTER TO US TO REPLY BEFORE 10.06.2007.	28/05/20 07	28/05/ 2007
34	C07000000 000000034	MOHAMMAD HABIB	Bal or Tot Enq. on Credit cards	enq about o/s bal.	28/05/20 07	28/05/ 2007
35	C07000000 000000035	RAM REDDY S	Waiver of Annual- Subscription	CARD HOLDER MADE A COMPLAINT WITH REGARD TO ANNUAL SUBSCRIPTION CHARGES AND ALSO OBJECTING TO A TRANSACTION OF 21.02.2007 WITH REF.NO.003048 "KESORAM sUNDRELA" FAX FROM HEAD OFFICE RECEIVED AT OUR END.	31/05/20 07	31/05/ 2007
36	C07000000 000000036	RAMBABU K	Cancellation Of Card	CH IS INFORMING HE CONTACTED MANY TIMES	01/06/20 07	27/06/ 2007

				REGARDING WAIVAL OF ANNUAL CHARGES AND OTHER CHARGES THEREON.INFORME D CH ALSO FORWARDED FAX FOR THIS.CH IS INFORMING HE HAD CUT THE CARD AND THROWN AWAY.INFORMED TO WAIVE THE AMOUNT AND TO CANCEL THE CARD.PHNO:9932098 730.;		
37	C07000000 000000037	MISHRA A K	InwardLette rs	1.ENHANCEMANT OF LIMIT OF 1. MASTER CARD ELECTRONIC NOT DONE 2.V.C.0 ADD ON CARD NOT DELETED 3.V.C.ADDON CHARGES TO BE DEDUCTION	02/06/20 07	29/06/ 2007
38	C07000000 000000038	SUROOP B	Non Receipt Of Bill	CARD HOLDER COMPLAINS THAT HE IS NOT RECEIVING THE BILLS FOR THE LAST 8 MONTHS OR SO REGULARLY. WE SENT A BILL TODAY BY HIS EMAIL.	12/06/20 07	12/06/ 2007
39	C07000000 000000039	DR B N BASAVARAJ	Payment Remitted Thru Recy Agent Not Reflecting	A LETTER FROM CCC-BANGALORE BEARING NO: 692/05/224 DATED 12.06.07 RECEIVED ALONGWITH A LETTER NO: 692/05/220 DATED 11.06.07 ADDRESSED	13/06/20 07	30/06/ 2007

				BY ZONAL OFFICE- BANGALORE TO BANKING OMBUDSMAN, BANGALORE WITH REGARD TO NON REMITTANCE OF RS 13000/- IN THE CH S ACCOUNT WHICH WAS SAID TO BE RECOVERED BY OUR RECOVERY AGENT M/S. KARUR SAFE SERVICES.		
40	C07000000 000000040	PRASAD B R S	Non Receipt Of Renewed Card	CH IS SAYING THAT, HE DID NOT RECEIVED HIS RENEWAL CARD YET, BUT HE RECEIVED HIS PIN FOR THE NEW CARD, NOW HE MADE A PHONE CALL TO FIND OUT WHERE THE CARD WAS. I SUGGESTED HIM TO MADE A CALL TOMORROW AT AROUND 11 O CLOCK.	14/06/20 07	20/06/ 2007
41	C07000000 000000041	S NARASIMHA REDDY	Non Receipt Of Bill	BILL AMOUNT	15/06/20 07	15/06/ 2007
42	C07000000 000000042	M VENKATESUL U	Current Oustanding	CURRENT OS AND MPD DUE.	15/06/20 07	15/06/ 2007
43	C07000000 000000043	R DEENADAYAK ER	InwardLette rs	WAIVER OF CHARGES	19/06/20 07	29/06/ 2007
44	C07000000 000000044	V V SIVA RAMA PRASAD	InwardLette rs	WAIVER OF LPC AND OTHER CHARGES	19/06/20 07	29/06/ 2007
45	C07000000 000000045	A SUDARSHANA RAO	InwardLette rs	WAIVER OF CHARGES	19/06/20 07	29/06/ 2007
46	C07000000	BHUBANESW	Waiver of	CCC.BHUBANESWA	19/06/20	29/06/

	000000046	AR	Annual-Subscription	R;WAIVER OF ANNUAL SUBSCRIPTION	07	2007
47	C07000000 000000047	RAMA RAO K	Enhancement Of Credit Limit	ENHANCEMENT OF CARD LIMITS/CH,SUBMITTED COPY OF FORM - 16 AND WAIVAL OF ANNUAL SUBSCRIPTION & S.TAX	19/06/20 07	21/06/ 2007
48	C07000000 000000048	ABDUL RAZAK OSMAN	Others	CARD HOLDER MADE A COMPLAINT BY EMAIL ON 22.05.2007 AND THE SAME WAS REPLIED, WITH REGARD TO DECLINING OF CREDIT CARD EVEN AFTER MAKING PAYMENT. AGAIN HE SENT A LETTER BY POST. NOW, HE SEND THE SAME BY POST TO OUR C.M.D.	19/06/20 07	29/06/ 2007
49	C07000000 000000049	P SHIVA PRASAD	Bal or Tot Enq. on Credit cards	bal de	20/06/20 07	29/06/ 2007
50	C07000000 000000050	BANKING OMBUDSMAN, HYDERABAD	InwardLetters	COMPLAINT NO.3771. LETTER NO. BL(H)/RW/C.NO.3771/2006-07 DATED JUNE 19, 2007 WITH REGARD TO COMPLAINT MADE BY N.L. SATYANARAYANA, SB ACCOUNT HOLDER OF COURT STREET BRANCH, ONGOLE ON ACCOUNT OF CASH NOT DISPENSED FULLY FROM SYNDICATE BANK	20/06/20 07	29/06/ 2007

				ATM, TRUNK ROAD, ONGOLE.		
51	C07000000 000000051	SATYABADI MISHRA	Service Charges on Cheque Return	ACTIVE.	20/06/20 07	20/06/ 2007
52	C07000000 000000052	RAMAKRISHN A RAO D	Others	COMPLAINT NO.3985 RECEIVED FROM BANKING OMBUDSMAN, HYDERABAD VIDE THEIR LETTER NO. BO(H)/RW/4212/C.NO. 3985/2006-07 DATED 26.06.2007 ASKING US TO GIVE REASONS FOR DELAY OF 8 MONTHS IN REPLYING TO CARD HOLDER.	27/06/20 07	05/07/ 2007
53	C07000000 000000053	CHATERJEE D C	Cancellation Of Card	CARD HOLDER MADE A COMPLAINT TO BANKING OMBUDSMAN SAYING THAT HE HAS SURRENDERED THE CARD ON 29.12.2006 AT CCD, SULTAN BAZAAR PERSONALLY BUT NOT CLOSED. REFUSAL TO CLOSE OR DELAY IN CLOSING THE ACCOUNTS. COMPENSATION CLAIMED BY CARD HOLDER RS.1500/-.	04/07/20 07	05/07/ 2007
54	C07000000 000000054	VASU DEV K	Current Outstanding	Card Holder is making a complaint by saying that he has paid all the dues and need not pay any amount. He is threatening to go to	04/07/20 07	06/07/ 2007

				press, if the outstanding balance is not waived.		
55	C07000000 000000055	TALLAREVU BRANCH	InwardLetters	REGARDING NON RECEIPT OF RS 8500/- CASH WITHDRAWAL AT ZAHEERABAD-ATM WITH THE DEBIT CARD NO:	06/07/20 07	02/08/ 2007
56	C07000000 000000056	E M JAYAPRADA	Other Complaints	COMPLAINT NUMBER 3803 RECEIVED FROM BANKING OMBUDSMAN, HYDERABAD VIDE THEIR LETTER NO.BO(H)/RW/136/C. NO.3803/2006-07 DATED JULY 9, 2007 TO BE SETTLED BEFORE 20.07.2007. THE CARD HOLDER REQUESTED FOR SENDING THE COPY OF AGREEMENT FOR OPENING CARD ACCOUNT FOR CLARIFICATION. LEGAL CELL CORRESPONDED WITH THE CARD HOLDER IN FEB., AND MARCH, 2007 AS PER THE REFERENCE GIVEN BY C.H. IN C.H S LETTER TO OMBUDSMAN.	10/07/20 07	18/07/ 2007
57	C07000000 000000057	B VISHNU VARDHAN	Closure Of Account	THE CH HAD PAID THE AMOUNT RS 6000/TOWARDS COMPROMISE AMOUNT, BUT THE CARD IS STIL IN NPA STATUS SO PLEASE COMPROMISE & CLOSE THE	10/07/20 07	02/08/ 2007

				ACCOUNT ALREADY WE SENT THE CH REQUEST LETTERS ALSO		
58	C07000000 000000058	DEVA MAHIRATAN REDDY	Closure Of Account	THE CH HAD PAID OTS AMOUNT ON 25.09.06 BUT THE CARD IS IN N P A STATUS, THE CH HAD GAVE THE COMPROMISE LETTER ALSO SO PLEASE CLOSE THE OTS ACCOUNT & WAIVAL THE REMAINING AMOUNT	18/07/20 07	07/08/ 2007
59	C07000000 000000059	PURNACHAND RA DALBEHERA	Deletion of Late payment / Service Charges	1) CARD HOLDER IS NOT RECEIVING BILLS IN TIME AT TIMES. (2) CARD HOLDER MADE PAYMENTS IN TIME, AS PER THE XEROX COPIES OF CASH PAID COUNTER FOILS SUBMITTED, BUT CHARGES ARE LEVIED. C H SAYS THAT HE HAS INFORMED OUR DIVISION MANY TIMES, BUT ACTION NOT TAKEN.	20/07/20 07	02/08/ 2007
60	C07000000 000000060	AJEET NARAIN MATHUR	Deletion of OBC / Cheque Return Charges	CARD HOLDER SAYS THAT DUE TO INEFFICIENCIES AT OUR END CHARGED EXTRA TO HIM. HE WAS SENDING THE OBCC CHEQUES INSTEAD OF DDS.	20/07/20 07	02/08/ 2007
61	C07000000 000000061	MOHIT BAJAJ	Settlement Of Card (Npa/Wof A/C)	CARD HOLDER MADE A COMPLAINT TO GRIEVANCE	21/07/20 07	07/08/ 2007

				REDRESSAL OFFICER BY SAYING THAT EVEN THOUGH HE IS CONTACTING OUR CREDIT CARD CENTRE AT NEW DELHI AND OUR DEPT. AT HEAD OFFICE HIS CARD IS NOT SETTLED. HE REQUESTED TO SETTLE THE ACCOUNT AND CLOSE THE CARD.		
62	C07000000 000000062	K S SANYASI RAJU	Cancellation Of Card	Card Holder informed that he is not using the card and requested to cancel the card and refund the amount of Rs.100/- paid by him	23/07/20 07	31/07/ 2007
63	C07000000 000000063	V PRASAD	Cancellation Of Card	NO USAGE OF THE CARD	24/07/20 07	31/07/ 2007
64	C07000000 000000064	R KIRAN KUMAR	Deletion of Late payment / Service Charges	REQUEST LETTER FOR WAIVER OF LPC,SC,ST LETTER DATED 24.07.2007	31/07/20 07	04/08/ 2007
65	C07000000 000000065	MOHANDAS G	Enquiry about E- Mail / Personal Letters	REGARDING THE SUSPECTED MISUSE OF CARD	31/07/20 07	04/08/ 2007
66	C07000000 000000066	CHANDRAKA NTA BAL	Card Status	CARD HOLDER WANTS TO KNOW THE STATUS OF THE CARD LETTER DATED 19.07.2007	31/07/20 07	27/09/ 2007
67	C07000000 000000067	SAXENA K R	Deletion Lost Replacemen t Charges	CLARIFICATION ABOUT THE LOSS OF CARD CHARGES AND DEDUCTION OF SOME AMOUNT TWICE GIVING DIFFERENT TITLES.	31/07/20 07	04/08/ 2007

68	C07000000 000000068	SHARAT S JAVALI	Deletion of Late payment / Service Charges	CARD HOLDER RECEIVED BILL DATED 01.07.2007 IT IS RECEIVED BY THE CUSTOMER ON 23RD JULY 2007,SO THAT HE DID NOT PAID INTIME REQUESTING FOR WAIVER OF LPC CHARGES.	31/07/20 07	04/08/ 2007
69	C07000000 000000069	MOHD IMRAN	Waiver of Annual- Subscription	FAX MASSEGE RECEIVED FROM ABDUL RAB FATHER OF MOHD.IMRAN REGARDING WAIVER OF ANNUAL SUBSCRIPTION (ICFAI STUDENT CARD)	31/07/20 07	04/08/ 2007
70	C07000000 000000070	GEORGE PHILLIP	Deletion of Late payment / Service Charges	LETTER RECEIVED FROM CARD HOLDER REQUESTING FOR WAIVER OF LPC CHARGES;	31/07/20 07	04/08/ 2007
71	C07000000 000000071	CHANDRA MOHAN	Deletion of Late payment / Service Charges	REQUEST LETTER FOR DELETION OF LATE PAYMENT CHARGES LETTER DATED 17.07.2007	31/07/20 07	04/08/ 2007
72	C07000000 000000072	KABEER	Deletion of Late payment / Service Charges	CARD HOLDER PAID 1600/- FORANNUAL SUB.,REQUESTING FOR DELETION OF LATE PAYMENT AND OTHER CHARGES	31/07/20 07	04/08/ 2007
73	C07000000 000000073	Y PRAMEELA RANI	InwardLette rs	REG:LONG OUTSTANDING CRA ITEMS-CCD TRANSACTIONS OF OUR MYSORE BRANCH	31/07/20 07	28/09/ 2007
74	C07000000 000000074	MURTHY D	Deletion of Late	LETTER RECEIVED FROM CARD	31/07/20 07	04/08/ 2007

			payment / Service Charges	HOLDER DATED 27.07.2007, REQUESTING FOR WAIVER OF SERVICE CHARGES AS HE IS NOT A DEFAULTER AND MORE OVER VALUEBLE OLD CUSTOMER.HE HAS FEFERRED OUR LETTER NO:782/5/CHSS/18 DATED 05.06.2007		
75	C07000000 000000075	KANDATI VENUGOPAL	Other Complaints	COMPLAINT RECEIVED FROM BANKING OMBUDSMAN ALONG WITH A NOTICE FROM CARD HOLDER S ADVOCATE MR. K. GURIVI REDDY, VISAKHAPATNAM WITH REGARD TO ILLEGAL DEBITED CHARGES ETC. ON 20.07.2007	02/08/2007	02/08/2007
76	C07000000 000000076	POTHA RAJU GIRIDHAR	Inward Letters	DO NOT ACTIVATE THE CARD.REFER RECOVERY DEPARTMENT.	08/08/2007	08/09/2007
77	C07000000 000000077	VIDYA SAGAR RACHA	Payment Not Reflecting	Proceeds of chq.no.766332 for Rs.6000/- deposited on 20.09.2006 not reflected in the a/c.	10/08/2007	08/09/2007
78	C07000000 000000078	KAMALAKAR RAO G	Cancellation Of Card	THE CUSTOMER IS NOT WILLING TO USE THE CARD SO PLEASE CANCEL THE CARD	11/08/2007	05/09/2007
79	C07000000 000000079	SREENIVASUL U SETTY I	Payment Not Reflecting	CH informs that he paid Rs 2545.39 on 12.06.2007. Amount not yet credited to his account. Requests	14/08/2007	08/09/2007

				waival of LPC thre on.		
80	C07000000 000000088	V RAJENDRA PRASAD	Cancellation Of Card	Card was torned & surrendered. But still Bank sending Bills.	29/09/20 07	22/10/ 2007
81	C07000000 000000089	RAO K N	Cancellation Of Card	Complaint to Banking Ombudsman regarding Balance o/s in cancelled card. CH sent request letter for cancellation on 12.08.2006.	04/10/20 07	04/10/ 2007
82	C07000000 000000090	RAJU K G	Reversal Of Fees For Cancelled/S urrendered Cards	CH INFRMS THAT HE SURRENDERED CARD IN OUR KALYAN NAGAR BRANCH AND REQUESTED US TO CLOSE THE ACCOUNT VIDE HIS LETTER IN JUNE 07.BUT HE IS STILL RECEIING BILLS. REQUESTS TO CLOSE THE ACCOUNT WAIING ALL CHARGES AS HE SAYS HE PAID THE DUES IN TIME .	09/10/20 07	16/10/ 2007
83	C07000000 000000091	SATYANARAY ANA PRASAD P	Cash Not Received	ATM cash not received on 09.10.2007	11/10/20 07	17/12/ 2007
84	C07000000 000000092	SIDDHARTHA C	Other Complaints	Card was closed under Compromise. Ch says that he wrote a letter addressed to our CMD on 02.07.2007 requesting us to remoe his name from Satyam Negative List. He complained to Banking Ombudsman as he has not received reply.	12/10/20 07	05/11/ 2007
85	C07000000 000000093	SURYA KUMARI V	Charge Back	Suspicious transaction of Rs.13000/- not settled by us.	18/10/20 07	26/10/ 2007
86	C07000000	A BALARAMA	InwardLette	LOST OF CARD	22/10/20	19/12/

	000000097	KRISHNA	rs	DATED 20/12/2005, CH, AGAIN REQUEST TO RESPOND PROPERLY FOR NECESSARY ACTION	07	2007
87	C07000000 000000098	KULKARNI P R	InwardLette rs	REF; WRONGLY CREDITED TWICE	22/10/20 07	17/12/ 2007
88	C07000000 000000099	GAURISH S LOTЛИKER	InwardLette rs	REG; AMOUNT TWICE DEBITED	22/10/20 07	17/12/ 2007
89	C07000000 000000100	MEDAK	InwardLette rs	WRONG DEBIT	22/10/20 07	29/12/ 2007
90	C07000000 000000101	MEDAK	InwardLette rs	WRONG DEBIT	22/10/20 07	29/12/ 2007
91	C07000000 000000102	HANUMANTH A RAO V N	Double Billing	AB-AROGYADAAN RENEWAL PREMIUM -DOUBLE PAYMENT	22/10/20 07	17/03/ 2008
92	C07000000 000000103	RAMA RAJU A	Statement of Accounts	NON RECEIVED MONTHLY STATEMENT /REQ ; SOA	22/10/20 07	17/12/ 2007
93	C07000000 000000104	K J KUMAR	Wrong Billing	ABOUT WRONG CREDIT	22/10/20 07	17/12/ 2007
94	C07000000 000000105	J SANGEETHA RAO	InwardLette rs	REQ; CANCELLATION OF AROGYA DHAN PRIMIUM INCLUDED I.E.ON 1.07.2007 STATEMENT REFUND OF AMOUNTS PAID FOR THE PREVIOUS YEAR"TWICE"AND PRESENT INCLUDED ON 25/05/2007- REG	24/10/20 07	17/12/ 2007
95	C07000000 000000106	JATINDRA SAMAL	Others	REQ;ABOUT DEBIT OF AMOUNT 15/07/2006	24/10/20 07	29/10/ 2007
96	C07000000 000000107	JAGDISH LAL	Others	(SUB;ABOUT BILLS)BILLS RECEIVED ONLY TWO DAYS BEFORE SO CH,WILL NOT BE PAY WITHIN DUE DATE	24/10/20 07	17/12/ 2007
97	C07000000 000000108	RAJAGOPALA N P M	Others	SUB; ABOUT WRONG DEBITS	24/10/20 07	07/01/ 2008

98	C07000000 000000109	CENTRAL BANK	Other Complaints	CENTRAL BANK;- REG; REFUND AMOUNT OF RS.4455/- NON CREDITED OF CARDHOLDERS A/C	25/10/20 07	21/02/ 2008
99	C07000000 000000110	VASU DEV K	Misuse Of Card - Service Charge Reversal	CARD HOLDER IS DISPUTING THE TRANSCATION OF 3069/-RS.,(CALL REC D BY S.CHRIST ACHARY SIR)	25/10/20 07	26/10/ 2007
100	C07000000 000000114	RAMESH BABU VELAGA	InwardLette rs	PANAJI-GOA ; REG;DISCREPANCY OF FOUND IN BILL NO.A-0709-03-1- 006297 (AMOUNT WAS DEBITED TWICE)	26/10/20 07	26/10/ 2007
101	C07000000 000000115	PRADEEP KUMAR	InwardLette rs	REQ;ABOUT CLARIFICATION OF WRONGLY DEBITED TO A/C	26/10/20 07	26/10/ 2007
102	C07000000 000000116	KAKINADA	Others	KAKINADA; LEGAL NOTICE	26/10/20 07	24/11/ 2007
103	C07000000 000000117	SANJEEVA SHETTY K	Other Complaints	SUB;ABOUT EXCESS BILLING R.N.SHETTY GROUP OF COMPANIES	27/10/20 07	29/12/ 2007
104	C07000000 000000118	USHA MITRA	Other Complaints	SUB;AMOUNT DEBITED TWICE FROM CARD OF A SINGLE TRANSACTION	27/10/20 07	17/12/ 2007
105	C07000000 000000119	NAIDU M C A	Wrong Billing	SUB; RECTIFICATION OF WRONG BILL-REG	27/10/20 07	17/12/ 2007
106	C07000000 000000120	D KRISHNA REDDY	NonActivati on Of Card	PLEASE DO NOT ACTIVATE.BOTH ADDRESS VACATED RECOMMENDED BY PATTABHI RAMA RAO.	30/10/20 07	17/12/ 2007
107	C07000000 000000121	KURNOOL	Cash Not Received	LR NO.1107/05/384 SUB ;NON	31/10/20 07	21/02/ 2008

				SETTLEMENT OF ATM COMPLAINT- DEBIT CARD		
108	C07000000 000000122	santhoshamma	InwardLette rs	Debit card -CH drew cash of Rs.3500/- on 09.10.2006 but the amount debited twice to the account. ATM cell informs that the amount was sent to us vide BA1 no.752735 dated 14.11.2006 for Rs.2353971.99- So far the amount was not returned to the account of Debit card holder	31/10/20 07	19/12/ 2007
109	C07000000 000000123	SRINIVAS S	Other Complaints	SUB; CLEAR DISPUTE AMOUNT	01/11/20 07	17/12/ 2007
110	C07000000 000000124	AGRA CAN	Other Complaints	AGRA REG;COMPLAINT NO.6244	02/11/20 07	19/12/ 2007
111	C07000000 000000125	YADALAM LAKSHMIAH& CO,MADRAS	Other Complaints	YADALAM LAKSHMIAH &CO,MADRAS SUB; MEDICLAIM INSURANCE POLICY NO.FHAU 0000371790 NOT RECEIVED THE RENEWAL OF POLICY AND CARDS.	02/11/20 07	08/03/ 2008
112	C07000000 000000126	RAJAKUMAR K	Other Complaints	AROGYADHAN PREMIUM REFUND OF AMOUNT/ ACTIVATION OF CARD	02/11/20 07	29/03/ 2008
113	C07000000 000000127	SUDHAKAR PANDA	Others	SUB; BILLS SENT IN CANCELLED CARD	02/11/20 07	28/11/ 2007
114	C07000000 000000128	HARINDER PAL SINGH	Others	REQUEST LETTER FOR CARD NOT USED BUT CHARGES DIBITED	06/11/20 07	24/11/ 2007
115	C07000000 000000129	VENKATA RAO A	Cash Not Received	REQUEST LETTER FOR CASH NOT RECEIVED	07/11/20 07	17/12/ 2007
116	C07000000	ISWARADUTT	Cash Not	ATM- CASH NOT	08/11/20	22/02/

	000000130	K	Received	RECEIVED AS ON DT.23/09/2007	07	2008
117	C07000000 000000131	UDAY SANYAL	Statement of Accounts	REQUEST LETTER FOR OUTSTANDING AMOUNT AND MINIMUM PAYMENT DUE	12/11/20 07	17/12/ 2007
118	C07000000 000000133	M SYAMASUND ARA RAO	Cash Not Received	REQUEST LETTER FOR ATM CASH NOT RECEIVED	13/11/20 07	17/12/ 2007
119	C07000000 000000134	RAMA RAJU CH V S	Legal Notice	ACCOUNT SETTLED UNDER COMPROMISE ON 04.01.2001. BUT CH WAS SUMMONED TO JUNIOR CIVIL COURT, GAJUWAKA UNDER O.S.NO. 312/01 ON 24.01.2002. AN AMOUNT OF RS.10,880.00 WAS DEDUCTED FROM HIS SALARY @2,720.00 P.M. FROM SEP 03 TO DEC 03. CH IS DEMANDING RS.10,880.00 BACK WITH INTEREST.REF:BO LETTER NO. BO(H)/RW/3426/C.NO. 200708005020 DATED 02.11.2007. WE HAVE TO FILE OUR REPLY ON OR BEFORE 17.112007 WITH BO.	14/11/20 07	14/11/ 2007
120	C07000000 000000135	SREERAMULU K	Cash Not Received	CASH NOT RECEIVED THROUGH ATM	15/11/20 07	17/12/ 2007
121	C07000000 000000136	RAJESH RANGANATH AN	Bal or Tot Enq. on Credit cards	enq about o/s bal.	17/11/20 07	17/11/ 2007
122	C07000000 000000137	NEELIMA KOLLI	Other Complaints	WRONGLY CREDITED TRANSACTION AMOUNT OF	19/11/20 07	17/12/ 2007

				RS.2625/-		
123	C07000000 000000138	VENKATESWA RA SARMA R	InwardLette rs	BANKING OMBUDSMAN COMPLAINT NO.5024 DATED 19.11.2007. REPLY TO BE SENT BEFORE 30.11.2007.	20/11/20 07	18/12/ 2007
124	C07000000 000000139	M RAJENDRA SINGH	Cash Not Received	REQUEST LETTER FOR VERIFY THE TOTAL PAYMENT AND CASH NOT RECEIVED	23/11/20 07	17/12/ 2007
125	C07000000 000000140	KOTHA KISHAN	Cash Not Received	SUB;LESS AMOUNT RECEIVED AGAINST CREDIT CARD DRAWL-REG	23/11/20 07	17/12/ 2007
126	C07000000 000000141	DR M J NAIDU	Misuse Of Card - Service Charge Reversal	CARD HOLDERS REPORTED THAT THEY HAVE NOT USED THE CARD FOR PURCHASE OF TICKETS.	26/11/20 07	21/02/ 2008
127	C07000000 000000142	M HARI PRASAD RAO	Other Complaints	CARD HOLDER HAS APPROACHED BANKING OMBUDSMAN. BANKING OMBUDSMAN VIDE THEIR LETTER NO.BO(H)/RW/3785/C. NO.200708005258 DATED 23.11.2007 COMPLAINT NO.5258 FORWARDED THE SAME TO US FOR OUR REPLY BEFORE DEC.,7, 2007.	26/11/20 07	26/11/ 2007
128	C07000000 000000143	KAUSHIK NAYAK	Deletion of Late payment / Service Charges	C.H. HAS PAID ANNUAL SUBSCRIPTION CHARGES WITH DELAY AND HENCE REQUESTING TO DELETE THE OUTSTANDING AMOUNT, WHICH IS	27/11/20 07	27/11/ 2007

				SC ON A/S. HE HAS ALSO REQUESTED FOR REFUND OF AIRLINES FARE.		
129	C07000000 000000145	ANJANEYA PRASAD D	Cash Not Received	SUB; NON RECEIPT OF CASH IN ATM	03/12/20 07	31/01/ 2008
130	C07000000 000000146	KRISHNA RAO K A	Deletion Lost Replacement Charges	CARD HOLDER WAS ANNOYED FOR CHARGING LATE PAYMENT CHARGES AND REQUESTED FOR CANCELLATION OF CARD. CARD WAS CANCELLED ON 26.11.2007. WE MAY INFORM THE STATUS TO CHAIRMAN S SECRETARIAT.	03/12/20 07	27/12/ 2007
131	C07000000 000000147	D PRAKASH RAO	Charge Back	LETTER FROM K.NARSIMHA RAO,B.A,LL.M.,I.R.P. M SUB; MISUTILIZED DURING THE PERIOD FROM 1-4-2007 TO 1- 11-2007	04/12/20 07	21/02/ 2008
132	C07000000 000000148	G SRINIVASA RAO	Other Complaints	SUB; COMPLAINT REG; WRONG DEDUCTION OF AMOUNT	14/12/20 07	26/03/ 2008
133	C07000000 000000149	U RAVICHANDR AN	Other Complaints	REG; DOUBLE DEBIT AT RS.700 ON 21.11.2007 VIDE SAME RECAP NO.460163	14/12/20 07	31/12/ 2007
134	C07000000 000000150	NARASIMHAM V V	Misuse Of Card - Service Charge Reversal	CARD HOLDER SRI V.V.NARASIMHAM MADE A COMPALINT THAT HE SOME CULPRIT UTILIZED HIS CARD UPTO RS.30.000/- .HE CONTESTED THAT THE SIGNATURE ON CHARGESLIPS DO NOT BELONG TO	19/12/20 07	21/02/ 2008

				HIM.HE REQUESTED TO NOT TO SEND ANY BILLS TILL SUCH TIME ENQUIRY IS COMPLETED. HE FURTHER REQUESTED TO GET THAT AMOUNT FROM SHOPKEEPERS		
135	C07000000 000000151	B VENKATA SWAMY	Renewal Of Card	The card holder is paying his dues regularly due to delay of the bills he is paying the bills delay but he he is using the card regularly already the card holder is sent the letter for issuing for new card so please send the new card	20/12/20 07	01/02/ 2008
136	C07000000 000000152	SRIDHAR BABU KONDA	Cancellation Of Card	THE FOLLOWING CARD HOLDER IS ALREDY HE CANCELLED THE CARD BUT STILL IT IS BLOCKED STATUS THE CARD HOLDER IS SURRENDED THE CARD ON 17.05.2007 & GAVE THE SURRENDED LETTER SO PLEASE CANCEL THE CARD AND WAIVAL THE CHARGES	24/12/20 07	30/01/ 2008
137	C07000000 000000153	KADAS KISTAIAH	Renewal Of Card	THE FOLLOWING CARD HOLDER HAD THE PAID THE TOTAL AMOUNT SO THE CARD HOLDER IS REQUESTING FOR NEW CARD SO PLEASE ISSUSE NEW CARD	26/12/20 07	18/03/ 2008
138	C07000000	BANDAVARA	Payment	CARD HOLDER PAID	27/12/20	01/02/

	000000154	M PATTABHI	Not Reflecting	AN AMOUNT OF RS.390/- ON 18.05.2007 AT VEMULAVADA BRANCH WITH DD NO.422427 AND SO FAR THE AMOUNT IS NOT CREDITED TO HIS CARD ACCOUNT. LETTER ADDRESSED TO GRIEVANCE REDRESSAL OFFICER.	07	2008
139	C07000000 000000155	Y KRISHNA	Compromise	THE FOLLOWING CARD HOLDER IS PAID THE COMPROMISED AMOUNT ON 26.09.2006 BUT THE CARD IS IN NPA STATUS SO PLEASE COMPROMISE & CLOSED THE CARD	27/12/20 07	22/01/ 2008
140	C07000000 000000156	KAVETI MALLISHWAR I	Deletion of Late payment / Service Charges	THE FOLLOWING CARD HOLDER HAD PAID THE AMOUNT OF RS 20,450/ SHE IS REQUESTING FOR WAIVAL OF CHARGES LP+ST+SC SO PLEASE WAIVE THE CHARGES	28/12/20 07	16/01/ 2008
141	C08	RAMANA G V	Other Complaints	FRADULANT TRANSACTIONS IN MY CARD BETWEEN 30/3/2007 TO 12/4/2007 TO THE TUNE OF RS.90000/-	03/01/20 08	20/02/ 2008
142	C08000000 000000001	NAGESWARA RAO M	Waiver of Annual-Subscription	CARD HOLDER MADE A COMPLAINT TO BANKING OMBUDSMAN BY SAYING THAT THE BANK HAS ISSUED	03/01/20 08	21/01/ 2008

				GOLD CARD TO HIM AND STARTED CHARGING ANNUAL SUBSCRIPTION CHARGES AND THE OUTSTANDING BALANCE IS ONLY A/S. BANKING OMBUDSMAN REGISTERED A COMPLAINT UNDER NO.200708005436 ON 02.01.2008.		
143	C08000000 000000002	JACHEER SAYED	Misuse Of Card - Service Charge Reversal	CARD HOLDER MADE A COMPLAINT TO BANKING OMBUDSMAN WITH REGARD TO MISUSE OF CARD AND REQUESTED FOR COMPENSATION FOR MENTAL AGONY, WHICH IS PRICELESS. BANKING OMBUDSMAN FORWARDED THE COMPLAINT TO US VIDE LETTER NO.BO(H)/RW/4545/N O.5410/2007-08. COMPLAINT NO.5410	04/01/20 08	28/01/ 2008
144	C08000000 000000003	JANARDHANA RAO K	Charge Back	STAFF MEMBER. SAYS HE HAS NO KNOWLEDGE OF EVER GOING TO CCR RESORT PVT. LTD. ON 24.10.2007 AND USED THE CARD. REQUESTS REVERSAL OF THE AMOUNT.	16/01/20 08	21/02/ 2008
145	C08000000 000000004	ANANDA KUMAR K	Pin Mailer Not Received	Sattenapalli Branch informed that the CH not received the PIN	29/01/20 08	31/01/ 2008

				mailer so far and requested to send DUPLICATE PIN immediately. We request you to send duplicate PIN urgently.		
146	C08000000 000000005	SUBRAMANY AN N V	Waiver of Annual- Subscription	CARD HOLDER MADE A COMPLAINT TO BANKING OMBUDSMAN FOR DEBITING ANNUAL SUBSCRIPTION CHARGES AND LATE PAYMENT CHARGES THEREON. HE REQUESTED EITHER TO WAIVE OR TO CANCEL. BANKING OMBUDSMAN LETTER NO. BO(H)/CB/277/C.NO.5 870/2007-08 DATED FEBRUARY 8, 2008. COMPLAINT NO.5870	09/02/20 08	16/02/ 2008
147	C08000000 000000006	M NAGARAJ	Cash Not Received	SUB; CASH NOT RECEIVED. / C.H SAYS ON 14/01/2008 I WANTED TO DRAW RS.1600/- FROM MY A/C THE ATM AT AB BANK TILAK ROAD / TIRUPATI HAS DECLINED TO ACCEPT MY TRANSACTION.	20/02/20 08	30/04/ 2008
148	C08000000 000000007	SREENIVAASU LU A	Payment Not Reflecting	CARD HOLDER MADE A COMPLAINT TO CMD S SECRETARIAT BY SAYING THAT THE AMOUNT OF RS.1500/- PAID BY HIM VIDE DD NO.130702 ON 26.11.2007 IS NOT SO	21/02/20 08	21/02/ 2008

				FAR CREDITED AND THE CARD IS BLOCKED. FAX RECEIVED FROM CUSTOMER SERVICE DEPT., HO.		
149	C08000000 000000008	GEORGE C L	Letter Received	MR. G.L. GEORGE, M.D. OF WELDCRAFT PVT. LTD VIDE LETTER NO.WC/S/CLG/CR.CARD/2007/2715 DATED 15.02.2008 WROTE THAT THE CARD WAS MISSING/STOLEN AND CARD WAS NOT RECEIVED BY HIM. HE REFERRED TO OUR LETTER NO.782/5/682 DATED 13.12.2005 SINGED BY OUR AGM AND REQUESTED TO NOT TO SEND ANY BILL TO HIM, AS THE OVERDUE FROM HIM IS NOT CORRECT.	21/02/20 08	23/04/ 2008
150	C08000000 000000009	Y SUBBA RAO	Issuance Claim	C.H. DIED IN AN ACCIDENT. U.I.I.CO.LTD. REPUDIATED THE CLAIM. DONKARAI BRANCH VIDE THEIR LETTER NO.591/5/CLAIM/132 DATED 14.02.2008 INFORMED AS FOLLOWS:NOMINEE AND SON OF THE DECEASED C.H. APPROACHED DIST. CONSUMER DISPUTES REDRESSAL FORUM-	25/02/20 08	23/04/ 2008

				II, E.G.DIST, RAJAHMUNDRY.		
151	C08000000 000000010	RATHAYYA S	Settlement Of Card (Npa/Wof A/C)	BANKING OMBUDSMAN LETTER BO(H)/TRW/6083/C.N O.5902/2007-08 DATED FEB 25, 2008 COMPLAINT NO.200708005902 ALONG WITH A LETTER OF THE CARD HOLDER FOR SETTLEMENT OF CARD ACCOUNT UNDER COMPROMISE AND WITH A REQUEST FOR WITHDRAWING THE SUIT. REPLY TO BE SENT BEFORE 06.03.2008.	26/02/20 08	29/02/ 2008
152	C08000000 000000011	RANGAIAH	Payment Not Reflecting	C.H. MADE A COMPLAINT TO THE BANKING OMBUDSMAN FOR NOT CREDITING THE DD DATED 10.12.2007 FOR RS.3000/-. BANKING OMBUDSMAN LETTER NO.BO(H)/RW/6304/C. NO.2007058005976 DATED FEBRUARY 29, 2008.	04/03/20 08	05/03/ 2008
153	C08000000 000000015	SUPRIYA PANY	Rude Behaviour Of Recovery Agent	C.H. COMPLAINED ABOUT THE CONTINUOUSLY HARRASSMENT OF OUR COLLECTION STAFF AND THE LOCAL MANAGER. C.H. SAYS THAT SHE HAS NOT RECEIVED THE BILLS,	07/03/20 08	23/04/ 2008

				STATEMENTS AND EVEN THOUGH THE CARD EXPIRED IN JUNE, 2006 IT WAS NOT INFORMED TO HER. C.H. ADVISED US TO NOT TO SEND ANY RECOVERY STAFF TO THE HOSPITAL.		
154	C08000000 000000017	SASANKA SEKHAR CHAND	Others	LETTER DATED 10.03.208 RECEIVED FROM OFFICE OF THE DIRECTOR GENERAL OF INVESTIGATION AND REGISTRATION, G.O.I, MINISTRY OF COMPANY AFFAIRS, NEW DELHI INVESTIGATING UNDER SECTION 11(2) OF THE MRTP ACT, 1969 - COMPLAINT OF SHRI S.S.CHAND, ORISSA.	15/03/20 08	02/04/ 2008
155	C08000000 000000019	SATYANARAY ANA MURTHY V V V	Charge Back	COMPLAINT RECEIVED FROM BANKING OMBUDSMAN VIDE LETTER NO.BO(H)/RW/6599/C. NO.6011/2007-08 DATED 11.03.2008 WITH REGARD TO WRONG TRANSACTIONS IN THE CARD ACCOUNT.	27/03/20 08	27/03/ 2008
156	C08000000 000000020	1107 NEW RTC BUSTAND, KURNOOL	Charge Back	BRANCH INFORMED THAT THEIR ACCOUNT HOLDER HAS TRIED TO DRAW CASH AT SYNDICATE BANK ATM ID A3084001	28/03/20 08	16/06/ 2008

				WITH DEBIT CARD ON 09.11.2006 FOR RS.3500/-, BUT CASH NOT RECEIVED. ACCOUNT IS DEBITED WITH RS.3500/- WITH RR NO.631303451001. BRANCH REFERRED TO 3 OF THEIR LETTERS TO US, 1 ZO LETTER AND OUR VISA SECTION LETTER 782/5/VISA/ DT.20.02.2008. REQUESTED TO SETTLE THE MATTER IMMEDIATELY.		