

IMPORTANT DO'S AND DON'TS FOR CUSTOMERS

DO'S FOR CUSTOMERS



Continue using your existing bank account number, IFSC code, MICR for all transactions



Continue visiting your existing bank/ branch for all account related information (E.g. Form 16)



Ensure your phone number & email are updated to receive all amalgamation related information



Enjoy ATM services across increased network of branches without any additional charges



Enjoy best-in-class services across the product ranges of all the three banks with the amalgamated entity



Check bank's website for all amalgamation related news and updates



For any queries, please contact us on the call center numbers -
Union Bank - 1800222244
Andhra Bank - 18004251515
Corporation Bank - 18004253555

DON'TS FOR CUSTOMERS



No need to panic or believe in rumors being spread, e.g., on Whatsapp, Social Media



No need to replace existing arrangements for salary / pension



No need to apply for replacement of cards, cheque books, etc. as the existing ones would continue to remain valid



No need to initiate replacement of existing ECS/ NACH mandate as all existing mandates will continue



No need to initiate any replacement for your existing mutual funds or Demat accounts - existing a/cs will continue



No need to submit KYC documents again unless specifically contacted



No need to re-submit existing agreements (e.g. loans, advances, title deeds, etc.) unless specifically communicated